



Please Help Us Evaluate Our Services

(and be entered into a contest to **win an Ipod Nano!!**)

You will help us immensely by completely answering all of the following questions. We want to provide Berkshire County with the best possible natural health care. Your feedback will help us to continue to provide quality and caring service.

(1 to 5---1= Poor, 2= Fair, 3= Satisfactory, 4= Good, 5= Excellent)

- 1) Rate our overall service- 1 2 3 4 5
- 2) Office appearance- 1 2 3 4 5
- 3) Appointment making ease- 1 2 3 4 5
- 4) Interactions with our staff- 1 2 3 4 5
- 5) Follow through/care by doctors- 1 2 3 4 5
- 6) Explanation of my condition and care needed- 1 2 3 4 5

How did you first hear about our office:

- friend
- newspaper ad
- your doctor referred you
- website
- other

What made you decide to seek alternative solutions to mainstream(traditional) medicine?

Do other family members use our services?

Those of another alternative practitioner?

Which of the services that Mahaiwe Chiropractic & Health Services provide do you use: chiropractic, nutritional counseling, First Line Therapy, cold laser, NET?

If you came to us for chiropractic, were you aware of our other services?

How far away do you live? 5, 10, 20 miles? Farther?

Have you visited our website (<http://drbronstein.com>)? Y N

Have you read articles posted on our website? Y N

Have you used our website to research medical questions? Y N

How do you receive most of your information: newspaper, TV, internet, books, radio?

Do you read the Berkshire Eagle (Y,N), Shopper's Guide (Y,N), Berkshire Record (Y,N)?

How often do you use the telephone Yellow Pages? never, seldom, frequently, all the time.

Anything else that you think we should know?

Thank you for your time and input. We value your opinion. To thank you we will enter your name into a contest to win an Ipod Nano. To be entered you will need to fill out the fields below. The drawing will be held on Jan 29, 2010. However, please feel free to keep this anonymous.

Name _____ Email Address _____

Phone Number _____